



StellarEDB to PST Converter
Version 3.0
User Guide

Overview

Stellar EDB to PST Converter converts mailboxes from MS Exchange database files into PST files. It allows you to convert Online and Offline Exchange database (EDB) to PST files. The software also provides preview of mailbox items such as - Emails, Contacts, Calendar, Notes, Attachments, Sent items, etc.

What's new in this version?

- Option to save converted mailbox to Office 365.
- Added support for conversion of archive mailboxes.

Key Features of Stellar EDB to PST Converter:

- Support for MS Exchange Server 2013.
- Export offline EDB data to live Exchange Mailbox.
- Search particular mails from the converted file.
- Convert multiple EDB files.
- Save converted data in HTML, RTF, PDF formats.
- User-friendly and secure software.
- Converts Online Exchange database (EDB) to PST file(s).
- Converts Offline Exchange database (EDB) to PST file(s).
- Supports PUB.EDB files for Offline conversion.
- Selective conversion of user mailboxes to PST file(s).
- Supports MS Office 2013, 2010, 2007, 2003.
- Supports MS Exchange Server 2013 / 2010 / 2007 / 2003 / 2000 / 5.5.
- Provides preview of mailboxes and mailbox items such as - Emails, Contacts, Calendar, Notes, Sent items, Attachments, etc.
- Compatible with Windows 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8.

Installation Procedure

Before installing the software, check that your system meets the minimum system requirements:

Minimum System Requirements:

- **Processor:** Pentium Class
- **Operating System:** Windows 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8
- **Memory:** Minimum 1 GB
- **Hard Disk:** 50 MB of Free Space
- **MS Outlook:** 2013, 2010, 2007, 2003 / Office 365

To install the software, follow these steps:

- Double-click **StellarEDBtoPSTConverter.exe** executable file to start installation. **Setup- Stellar EDB to PST Converter** dialog box is displayed.
- Click **Next. License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Menu Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar EDB to PST Converter Setup Wizard** window is displayed. Click **Finish**.

Note: Clear **Launch Stellar EDB to PST Converter** check box before clicking **Finish** to prevent the software from launching.

Launching the Software

To launch Stellar EDB to PST Converter in Windows 8:

- Click **Stellar EDB to PST Converter** tile on the home screen. Or,
- Double click **Stellar EDB to PST Converter** icon on the desktop.

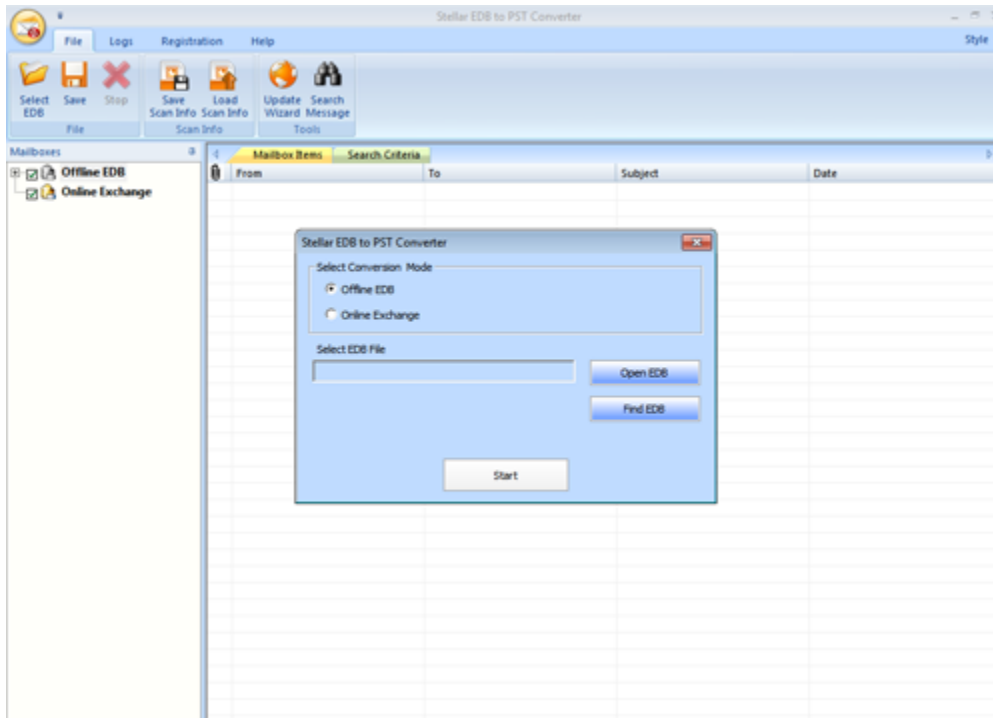
To launch Stellar EDB to PST Converter in Windows 7 / Vista:

- Click Start -> Programs ->**Stellar EDB to PST Converter** ->**Stellar EDB to PST Converter**. Or,
- Double click **Stellar EDB to PST Converter** icon on the desktop. Or,
- Click **Stellar EDB to PST Converter** icon in Quick Launch.

User Interface

Stellar EDB to PST Converter software has a very easy to use Graphical User Interface. The user interface contains features required for conversion.

After launching the software, you will see the main user interface as shown below. You can select either of the conversion mode to start the conversion process.



The user interface contains Menus and Buttons that let you access various features of the software with ease.

Menus

File Menu



Select EDB

Use this option to select the EDB file which you want to convert.

Save

Use this option to save the converted file.

Stop

Use this option to stop the conversion process.

Save Scan Info

Use this option to save the scan information of the converted files.

Load Scan Info

Use this option to load the scan information.

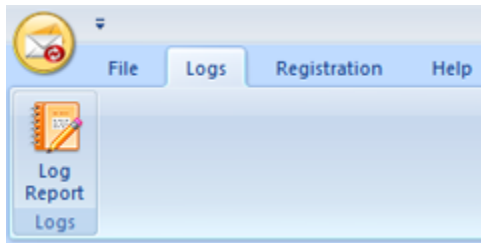
Update Wizard

Use this option to check for both, latest minor and major versions available online.

Search Message

Use this option to search for particular mails from the converted file.

Logs Menu



Log Report

Use this option to view / save the log report.

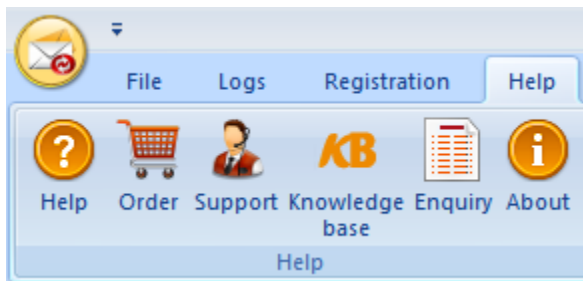
Registration Menu



Registration

Use this option to register the software after purchasing.

Help Menu



Help

Use this option to view the help manual for the software.

Order

Use this option to [buy](#) Stellar EDB to PST Converter software.

Support

Use this option view the [support page](#) of [stellarinfo.com](#)

Knowledgebase

Use this option to visit [Knowledgebase](#) articles of [stellarinfo.com](#)

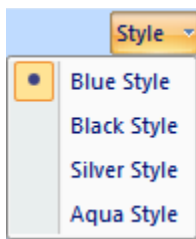
Enquiry

Use this option to [submit enquiry](mailto:submit_enquiry@stellarinfo.com) to [stellarinfo.com](mailto:submit_enquiry@stellarinfo.com)

About

Use this option to read information about the software.

Style Menu



Use this option to switch between various themes for the software, as per your choice.

Buttons



Click this button to select the EDB file which you want to convert.



Click this button to save the converted file.



Click this button to stop the conversion process.



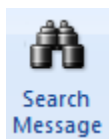
Click this button to save the scan information of the converted files.



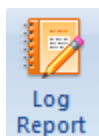
Click this button to load the scan information.



Click this button to check for both, latest minor and major versions available online.



Click this button to search for particular mails from the converted file.



Click this button to view / save the log report.



Click this button to register the software after purchasing.



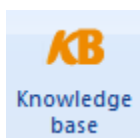
Click this button to view the help manual for the software.



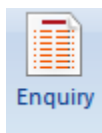
Click this button to buy **Stellar EDB to PST Converter** software.



Click this button view the support page of stellarinfo.com.



Click this button to visit Knowledgebase articles of stellarinfo.com.



Click this button to submit enquiry to stellarinfo.com.



Click this button to read information about the software.

Ordering the Software

Click <http://www.stellarinfo.com/email-repair/edb-pst-converter.php> to know more about **Stellar EDB to PST Converter**.

To purchase the software online, please visit <http://www.stellarinfo.com/email-repair/edb-pst-converter/buy-now.php>

Alternatively, click **Order** icon in **Help Menu** on **Menu Bar** to purchase the software online.

Select either of the methods given above to purchase the software.

Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Registering the Software

You can visit <http://www.stellarinfo.com/email-repair/edb-pst-converter.php> to download demo version of **Stellar EDB to PST Converter** software. The demo version is just for evaluation purposes and you must eventually register the software to use its full functionality. Once you purchase the software, you will receive a key using which you can register the software.

You can register the software using any of the following methods:

- Online Registration

After purchasing the software, a serial number will be sent via email, which is required to register the software. You need to enter the serial number, which is then verified by a license server and on verification, the software is registered.

- Manual Registration

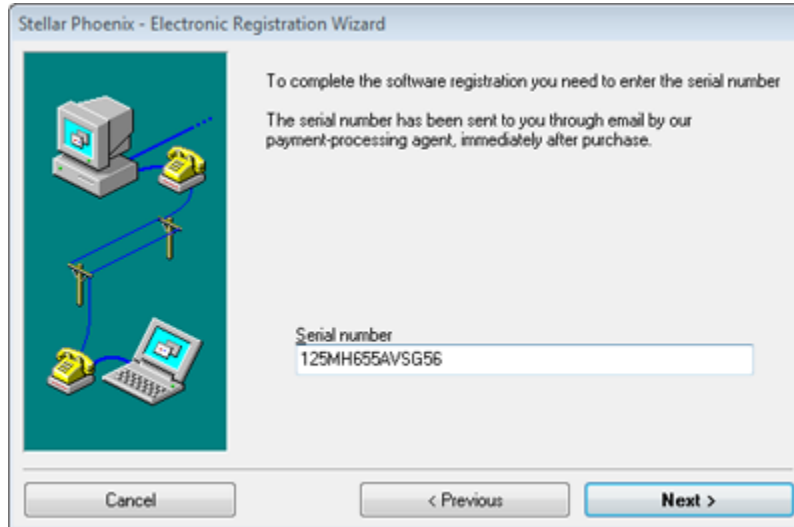
To register the software manually, you will need to generate a PHX_REG.txt file and mail it to support@stellarinfo.com. After verification of the serial number and purchase details, the site key, which is required to register the software manually, will be sent to your email address.

Note: If the software is downloaded from <http://www.stellarinfo.com/email-repair/edb-pst-converter.php> (i.e., ESD version), it must be registered using Serial Number (received through email after purchasing the product) to use all the features of the software.

If the software is installed using the product installation CD (i.e., BOX version), hardware lock, that is available with the software kit, is mandatory for the functioning of the software.

Online Registration

To register the software online:



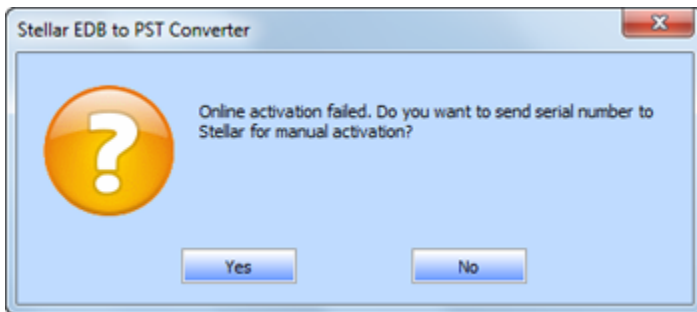
1. Launch demo version of **Stellar EDB to PST Converter** software.
2. In **Registration Menu** on **Menu Bar**, Click **Registration**.
3. In **Registration Option** dialog box, select **I have the registration key**.
4. Select **Online Registration**. Click **OK**. A warning will appear, click **Yes** to continue.
5. In **Stellar Phoenix - Electronic Registration Wizard**, click **Next**.
6. Type the serial number (received through email after purchasing the product) in serial number field. Click **Next**.
7. The software would automatically communicate with the license server. After the registration is done, click **Finish** to complete the registration process.

Note: You can generate PHX_REG.txt file manually via online activation. View Manual Registration to perform the process of generating PHX_REG.txt file.

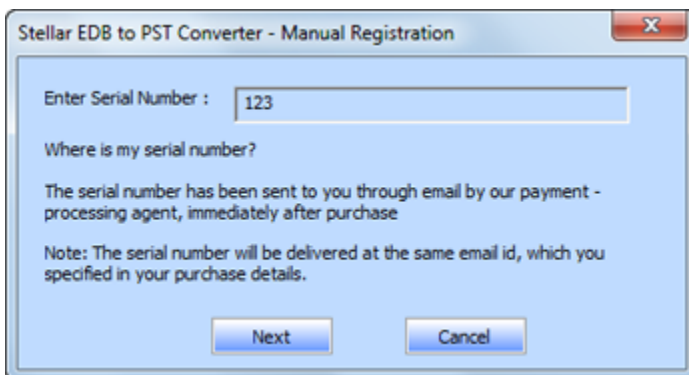
Manual Registration

To register the software manually:

1. Launch demo version of **Stellar EDB to PST Converter**.
2. In **Registration Menu** on **Menu Bar**, click **Registration**.
3. In **Registration Option** dialog box, select **I have the registration key**.
4. Select **Online Registration**. Click **OK**. A warning will appear, click **Yes** to continue.
5. In **Welcome to Stellar Phoenix - Electronic Software Registration** wizard, click **Cancel**.
6. **Stellar EDB to PST Converter** dialog box will open, click **Yes**.



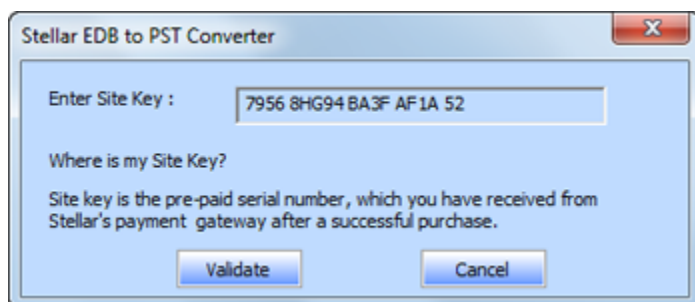
7. In **Manual Registration** dialog box, enter the serial number that you receive once you purchase the software. Click **Next**.



8. A file named PHX_REG.txt is created on your desktop. Email it to support@stellarinfo.com. Click **Finished**.



9. After verifying the purchase details, you will receive the site key, which is required to register the software manually.
10. After receiving the Site Key, open **Stellar EDB to PST Converter**. In **Registration Option** dialog box, select **I have the registration key**.
11. Select **Manual Registration** and Click **OK**.
12. Enter the Site Key in **Enter Site Key** dialog box. Click **Validate**.



Note: The site key is delivered to the email address through which the serial number is sent.

Updating the Software

Stellar releases periodical software updates for **Stellar EDB to PST Converter** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

To update Stellar EDB to PST Converter:

- Click Update Wizard icon from **File Menu**.
- **Stellar Phoenix Update Wizard** window opens. Click **Next**. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Note: *If a major version is available, you need to purchase the software in order to upgrade it.*

Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>

For price details and to place the order, click <http://www.stellarinfo.com/email-repair/edb-pst-converter/buy-now.php>

Chat Live with an Online technician at <http://stellarinfo.com>

Search in our extensive Knowledgebase at <http://www.stellarinfo.com/support/kb/>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

Support Helpline

Monday to Friday [24 Hrs. a day]

| | |
|--------------------------------------|--|
| USA (Tollfree- Pre Sales Queries) | +1-877-778-6087 |
| USA (Post Sales Queries) | +1-732-584-2700 |
| UK (Europe) | +44-203-026-5337 |
| Australia & Asia Pacific | +61-280-149-899 |
| Netherlands Pre & Post Sales Support | +31-208-111-188 |
| Worldwide | +91-124-432-6777 |
| Email Orders | orders@stellarinfo.com |

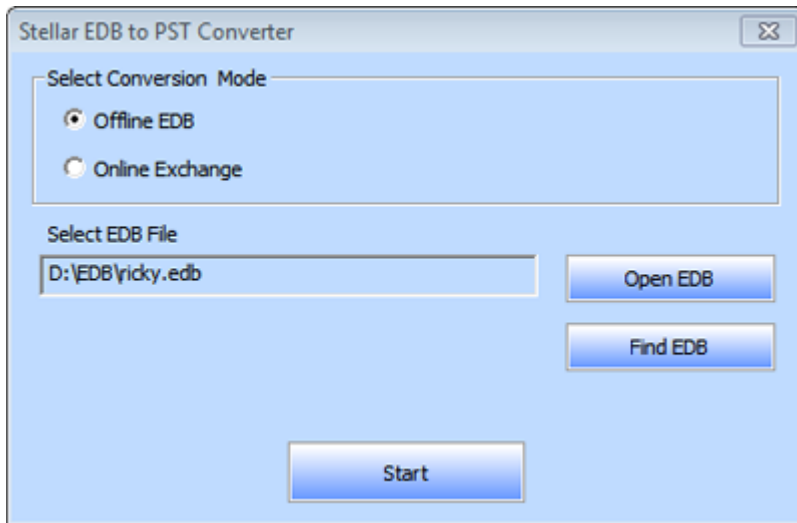
Convert Offline EDB

- Select EDB File
- Convert Files

Select EDB File

To Select an EDB File:

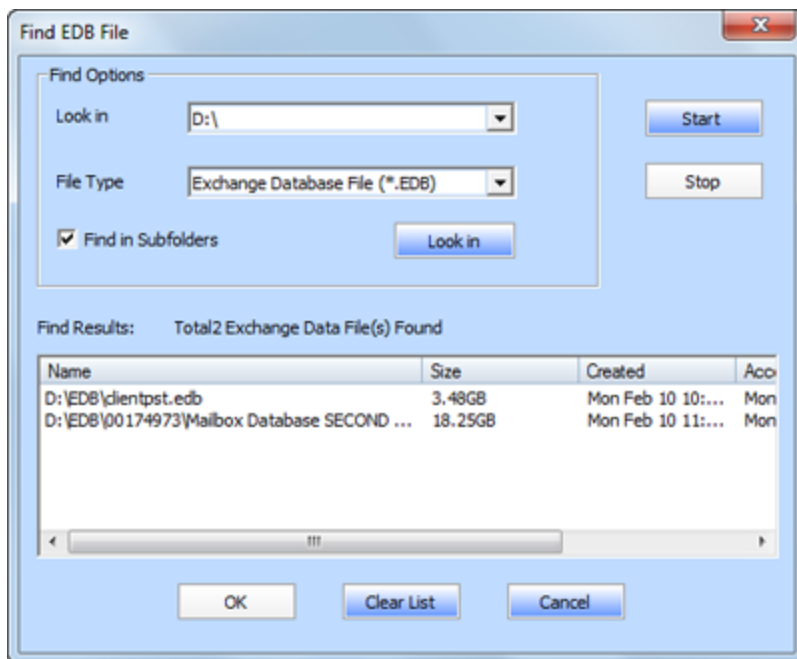
- Click **Select EDB** from **File Menu**.
- In **Stellar EDB to PST Converter** dialog box, select **Offline EDB** from **Select Conversion Mode** section.
- Click **Open EDB** to select the EDB file that you want to convert.



Stellar EDB to PST Converter also allows you to search for EDB files in your computer's hard drive, in case you don't know their location.

To Find an EDB File:

- Click **Find EDB** in **Stellar EDB to PST Converter** dialog box. **Find EDB File** dialog box opens.
- From **Find Options** section, select the required drive from the **Look in** list box or click **Look in** to search for EDB files within a specific folder. Click **Start** to start searching for EDB files.
- After the search is complete, list of EDB files found in the selected drive / folder is shown in **Find EDB File** dialog box as shown below:

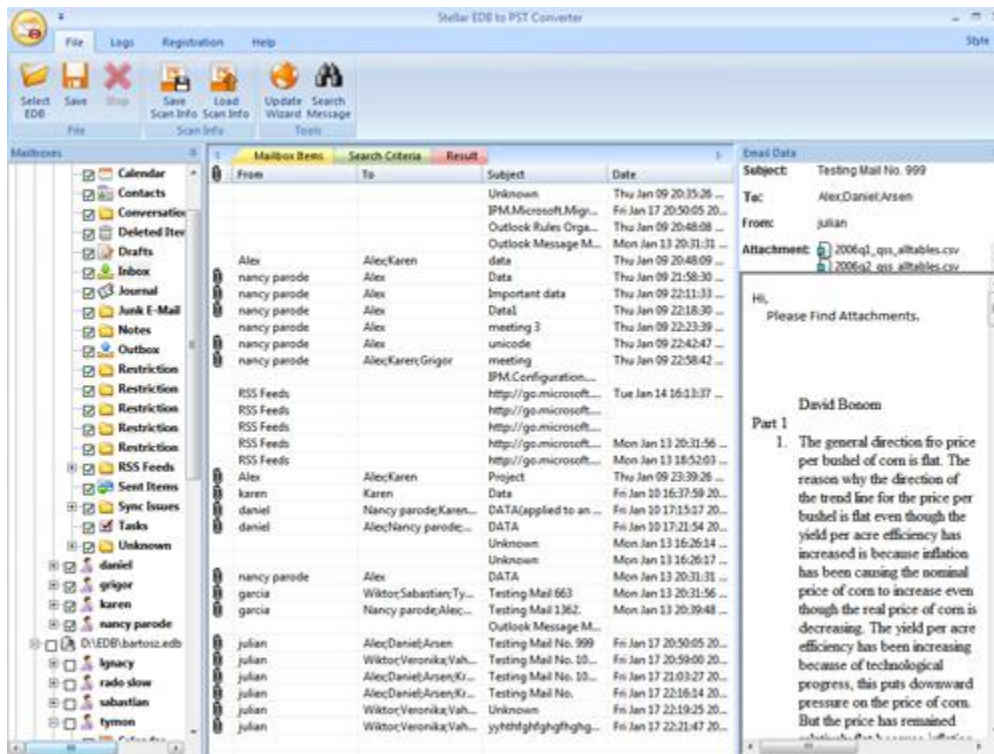


- Select file you wish to convert from this list and click **OK**.

Convert Files

- After selecting the EDB file that you want to convert, click **Start** to start the conversion process.
- Once the conversion process is complete, you can preview the converted file.

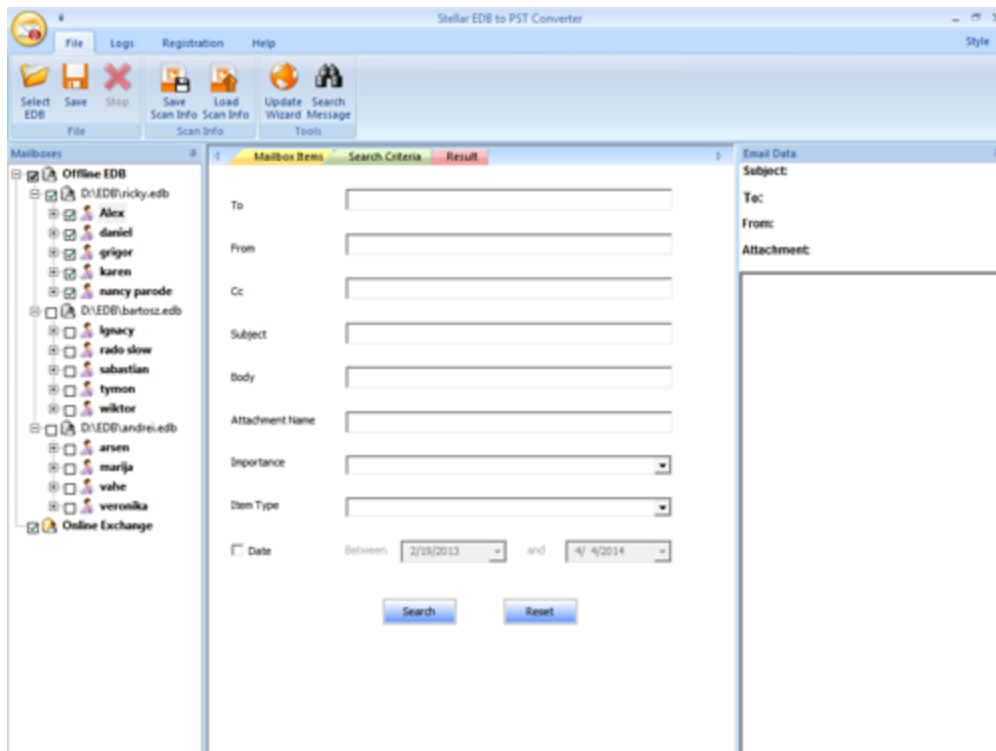
Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of converted mails. Click on any mail in the middle pane to see it's content, which is displayed in right pane as shown below.



Stellar EDB to PST Converter also allows you to search for particular mails from the converted file.

To search for particular mails:

- Click on **Search Criteria** tab in Preview window, or select **Search Message** from **File Menu**.



- Enter your requirements for any of the given attributes and then click **Search** to search for mails. However, you can only select one EDB at a time to search for mails.

Convert Online Exchange

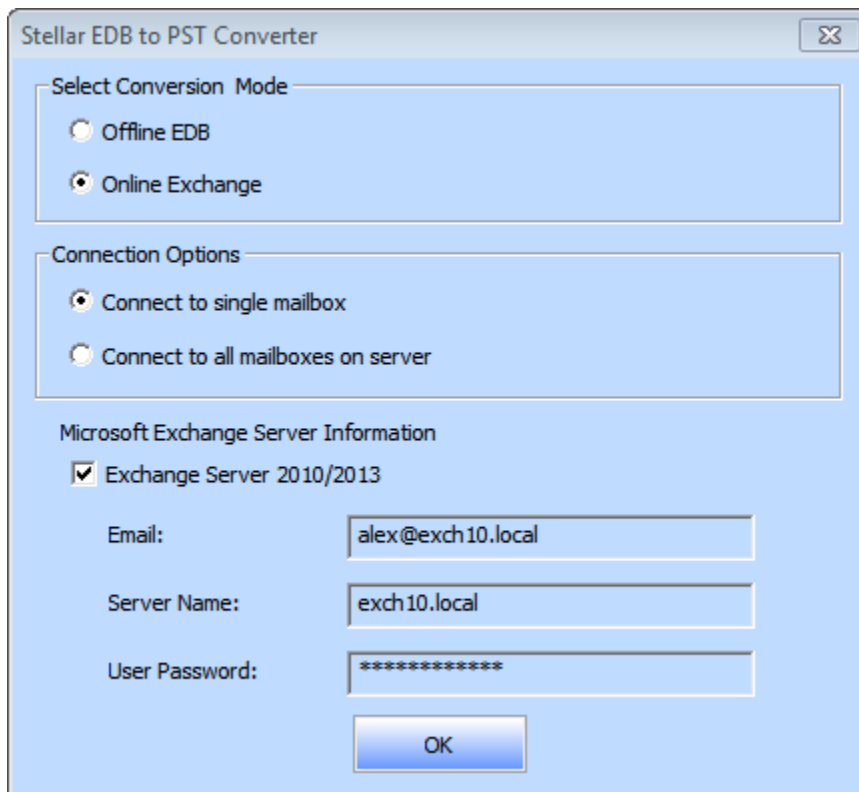
- Connect to Single / All Mailboxes
- Convert Online EDB
- Grant Full Mailbox Rights in MS Exchange Server 2003 and 2000
- Grant Full Mailbox Rights in MS Exchange Server 2013, 2010 and 2007

Connect to Single / All Mailbox(s)

For Online conversion of EDB to PST Files, you need to connect to mailboxes on Exchange Server.

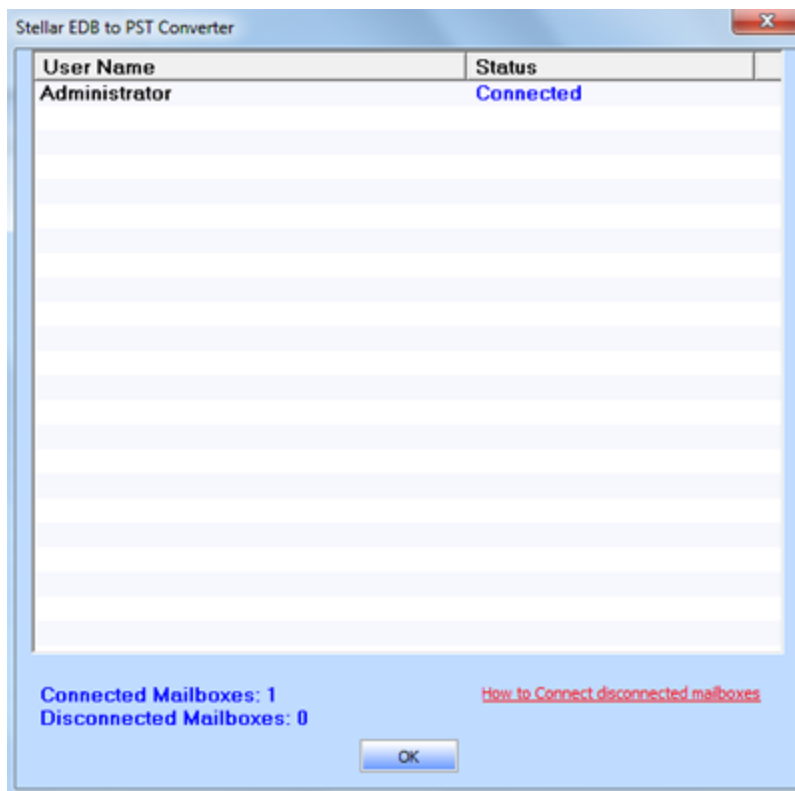
To convert EDB from a single mailbox on Exchange Server:

- Click **Select EDB** from **File Menu**.
- In **Stellar EDB to PST Converter** dialog box, select **Online Exchange** from **Select Conversion Mode** section.



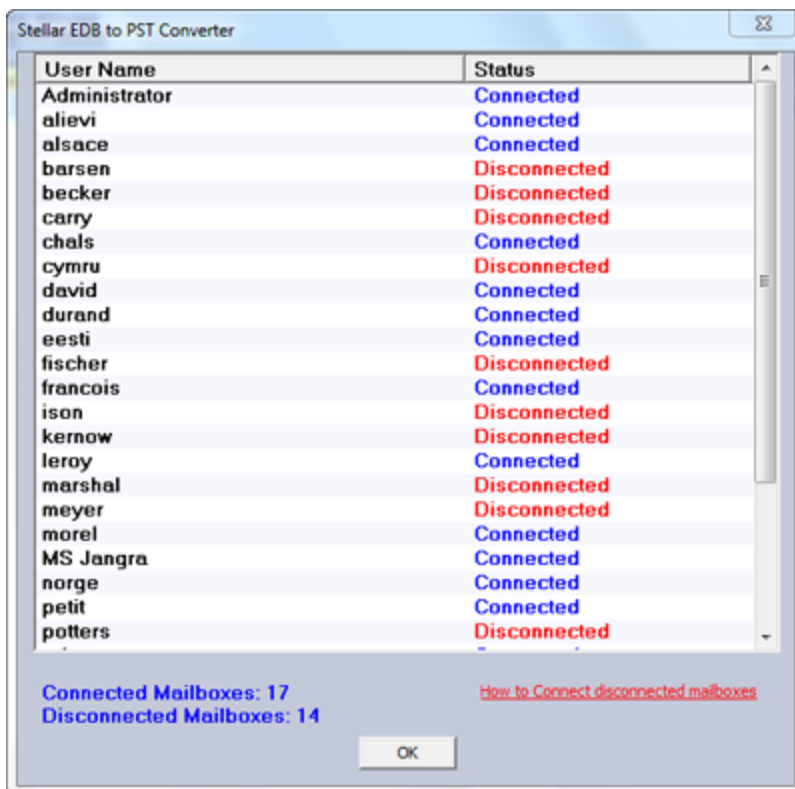
The screenshot shows the 'Stellar EDB to PST Converter' dialog box. It has three main sections: 'Select Conversion Mode' with radio buttons for 'Offline EDB' and 'Online Exchange' (selected); 'Connection Options' with radio buttons for 'Connect to single mailbox' (selected) and 'Connect to all mailboxes on server'; and 'Microsoft Exchange Server Information' with a checked checkbox for 'Exchange Server 2010/2013'. Below the checkbox are three text input fields: 'Email' containing 'alex@exch10.local', 'Server Name' containing 'exch10.local', and 'User Password' containing masked characters. An 'OK' button is located at the bottom right of the dialog.

- Select **Connect to a Single Mailbox** from **Connection Options**.
- Enter **Mailbox Name** and **Server Name** (for MS Exchange 5.5 / 2000 / 2003 / 2007) or check the Exchange Server 2010 / 2013 checkbox to enter Email ID, Server name and password (for MS Exchange 2010 / 2013) in **Microsoft Exchange Server Information** section.
- Click **OK**. The application will start connecting to the Exchange Server and once the connection is established, a window containing name and status (connected / disconnected) of the mailbox will be displayed.



To convert EDB from all mailboxes on Exchange Server:

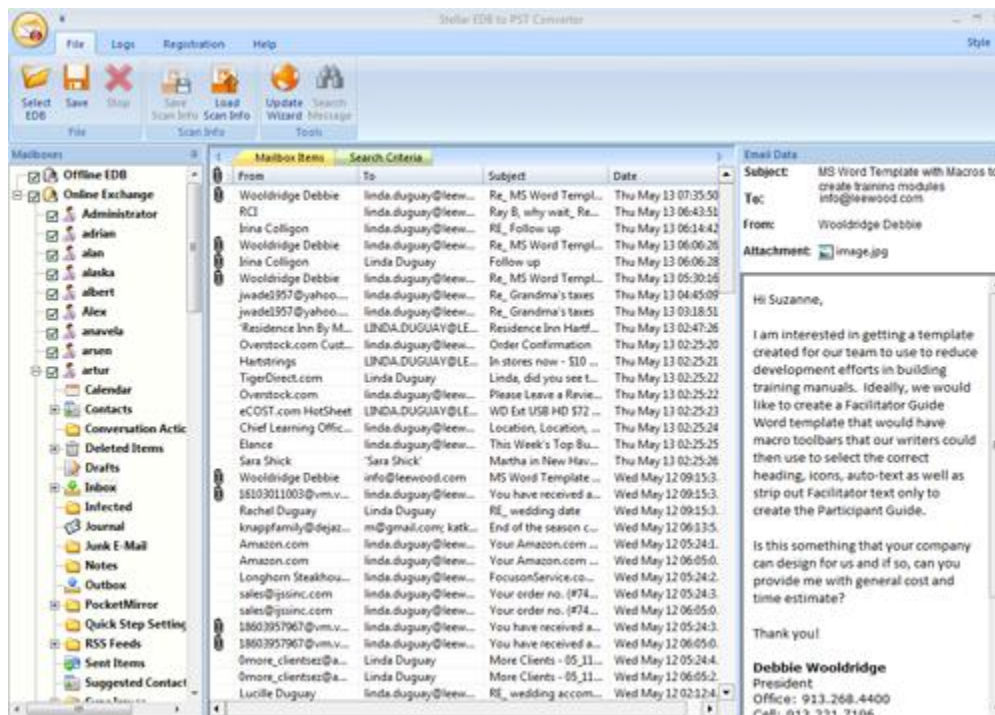
- Select **Connect to all Mailboxes on Server** from **Connection Options**.
- Enter **Admin** and **Server Name** (for MS Exchange 5.5 / 2000 / 2003 / 2007) or check the Exchange Server 2010 / 2013 checkbox to enter **Admin Email ID**, **Server name** and **password** (for MS Exchange 2010 / 2013) in Microsoft Exchange Server Information section.
- Click **OK**. Once the application has established a connection with the Exchange Server, a window displays list of all mailboxes and their status with total number of connected / disconnected mailboxes.



Convert Online EDB

Once **Stellar EDB to PST Converter** establishes a connection with Exchange Server, a window displays mailbox and its status. If you have selected **Connect to all mailboxes on server** option, the window displays a list of all mailboxes and their status with total number of connected and disconnected mailboxes. Click **OK** to close the window and preview the converted file.

Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of converted mails. Click on any mail in the middle pane to see its content, which is displayed in right pane as shown below.



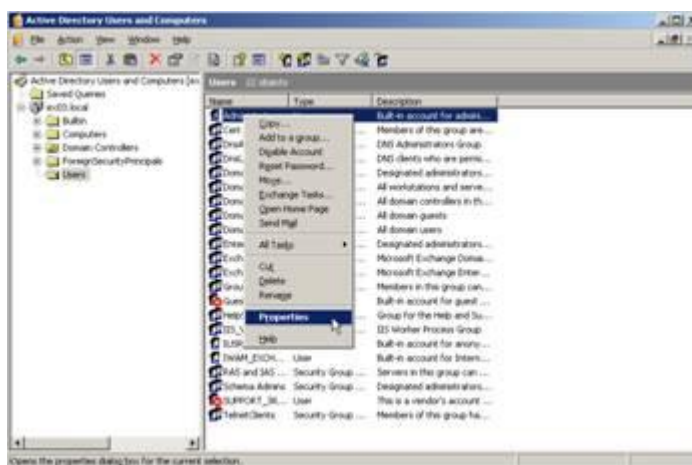
Grant Full Mailbox Rights in MS Exchange Server 2003 and 2000

In Exchange Server 2003 and 2000, by default even accounts having Enterprise Administrator privileges are not allowed to access all mailboxes of the Exchange Server. Even administrators have no right to open mailbox on any of the servers. Thus, you can access only mailboxes of your account, even if you have full admin, domain admin or enterprise admin rights. This limitation can be overcome by certain methods. But these methods can be applied only if they conform with security and privacy policies. We will discuss these methods to grant Full Mailbox Permission access rights in detail.

Access a Single Mailbox

If you have the proper Exchange Server administrative rights, you can follow the underlying procedure to access a single mailbox in Exchange 2003 and 2000.

- Click **Start** menu.
- In **Run** dialog box, type **mmc dsamsc**.
- Click **OK**. Active Directory window is displayed.
- If **Advanced Features** is not selected, select it in **View** menu options.
- In the list of users shown in **Active Directory**, right-click on the user whose mailbox permission is to be given. Select **Properties** option.



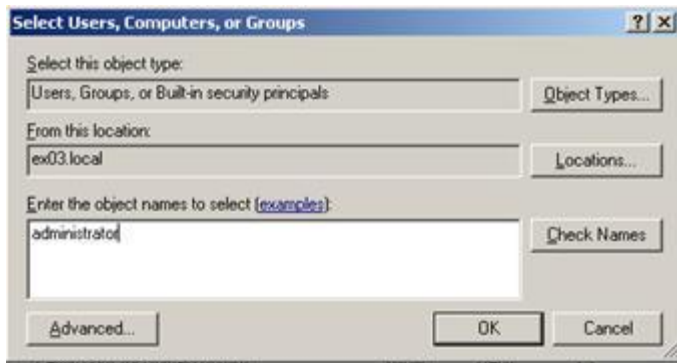
- In the [User] **Properties** dialog box, click **Exchange Advanced** tab.



- In **Exchange Advanced** window, click **Mailbox Rights** button. [User] Permission dialog box is displayed.



- In **Permission** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.

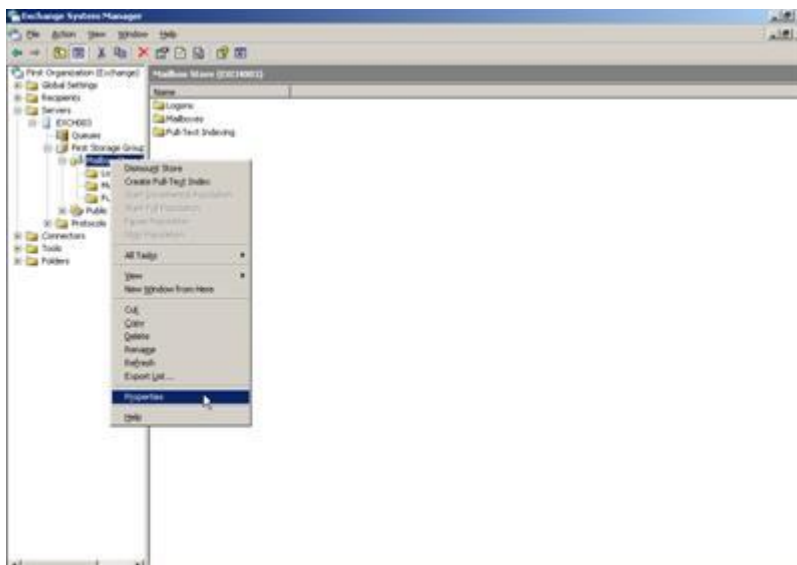


- Select **Full mailbox access** option under **Allow** column.
- Click **Apply** and then click **OK**.

Access to Mailboxes of a Specific Mailbox Store

If you have proper **Exchange Server** administrative rights, you can follow the underlying procedure to access mailbox on a specific store in Exchange Server 2003 and 2000.

- Run **Exchange System Manager** (ESM).
- Navigate and select required **Mailbox Store** in the appropriate server object.
- Right-click on **Mailbox Store** and click **Properties** option. Properties dialog box appears.



- Click **Security** tab option.

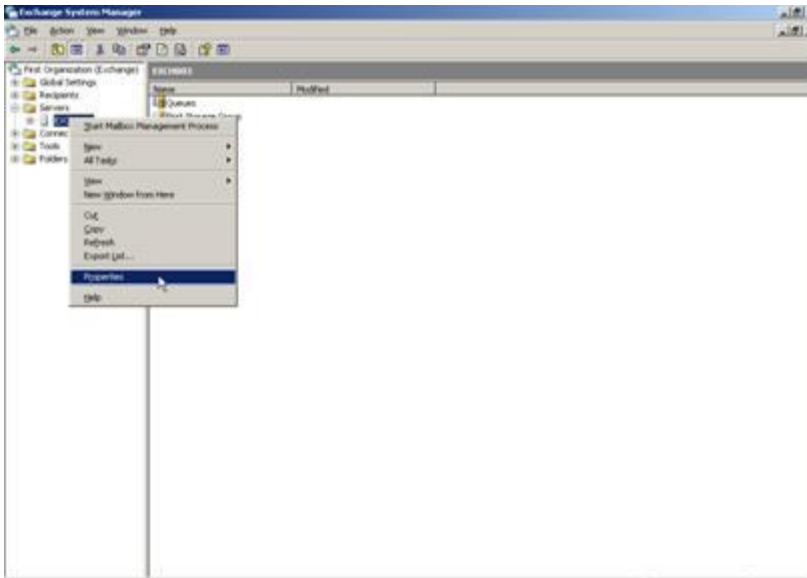


- In **Properties** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.
- Select **Full Control** options under **Allow** column.
- Click **Apply** and then click **OK**.

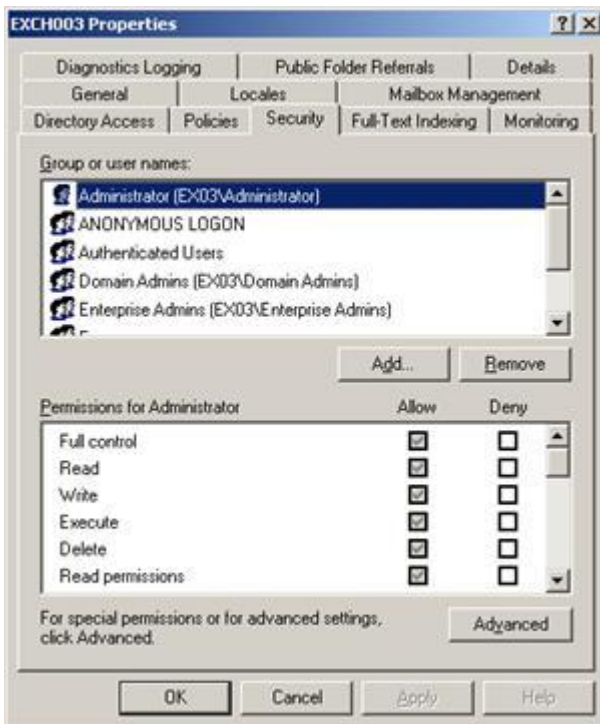
If Mailbox is on a Specific Server

If you have the proper 'Exchange Server' administrative rights, you can follow the underlying procedure to access mailbox on a specific Server in Exchange 2003 and 2000.

- Start **Exchange System Manager**.
- Navigate to desired **Administrative Group** and then the **Server** under the servers node. Right-click on the selected server and choose **Properties** option.



- Click **Security** tab.



- In **Properties** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.
- Select **Full Control** under **Allow** column.
- Click **Apply** and then click **OK**.

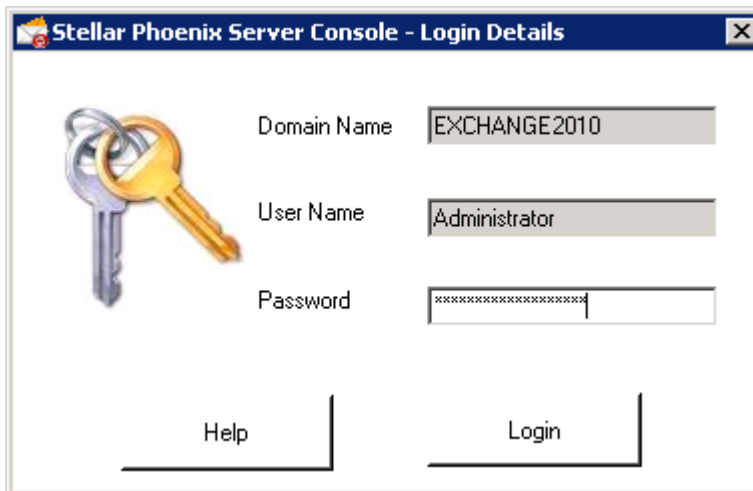
Wait for few minutes depending on number of domain controllers, **Global Catalogs** and site replication schedules and intervals for the changes to take place.

Grant Full Mailbox Rights in MS Exchange Server 2013, 2010 and 2007

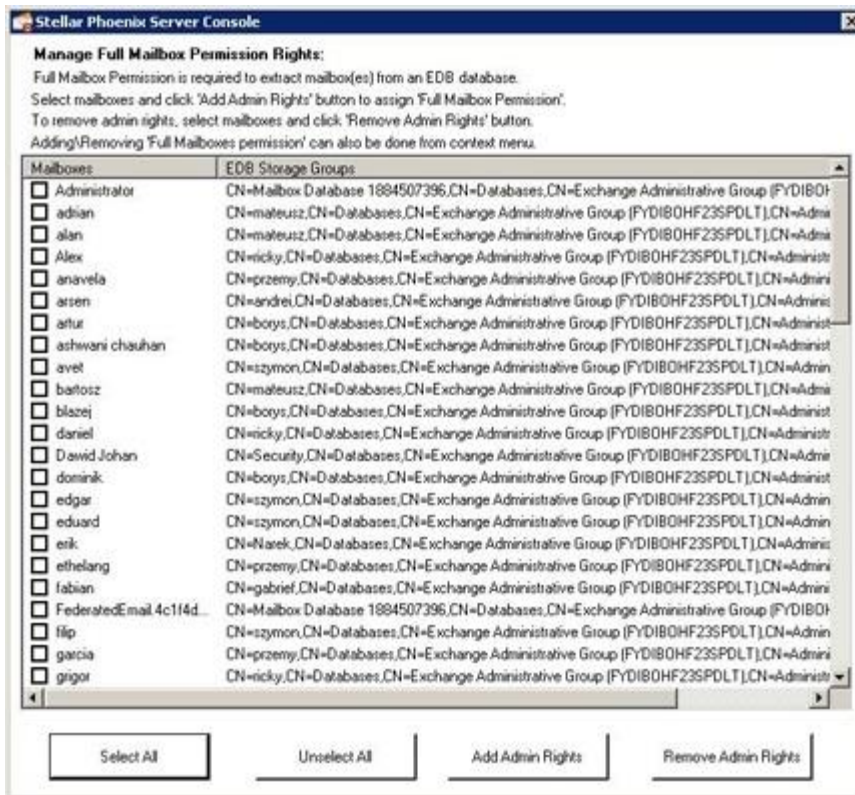
If you have MS Exchange Server 2013, 2010 or 2007 with .Net framework 3.5 or higher, then you need to use **Stellar Phoenix Server Console.exe** to provide the Full Mailbox Permission to disconnected mailboxes.

To grant Full Mailbox Rights using Stellar Phoenix Server Console.exe:

- Launch **Stellar Phoenix Server Console.exe**. Login dialog box opens.



- After providing **Domain Name**, **User Name** and **Password**, you will get a window with list of mailboxes as shown below:



- To select all the mailboxes, press **Select All**.
- To deselect all the mailboxes, press **Unselect All**.
- To give Full Mailbox Rights to selected mailbox (s), press **Add Admin Rights**.
- To remove Full Mailbox Rights from the selected mailbox (s), press **Remove Admin Rights**.

Note: .Net framework 3.5 should be installed on the 'Server' to run **Stellar Phoenix Server Console.exe**.

Save & Load Scan Info

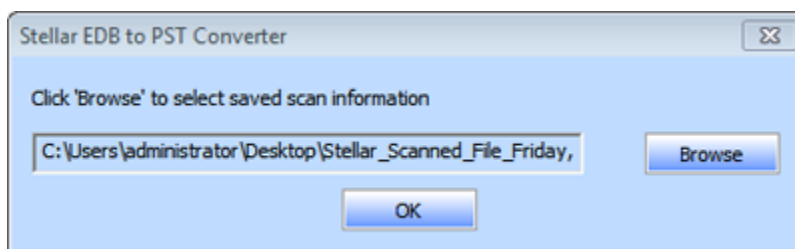
With **Stellar EDB to PST Converter**, you can save the scan information of the converted files, in case you need to access it at a later stage.

To save the scan info:

- From **File Menu**, select **Save Scan Info**.
- Click **Browse** to select the destination where you want to save the scan info. Click **OK**.

To load the scan info:

- From **File Menu**, select **Load Scan Info**.
- Click **Browse** to select the .img file from which you want to load the scan info. Click **OK**.

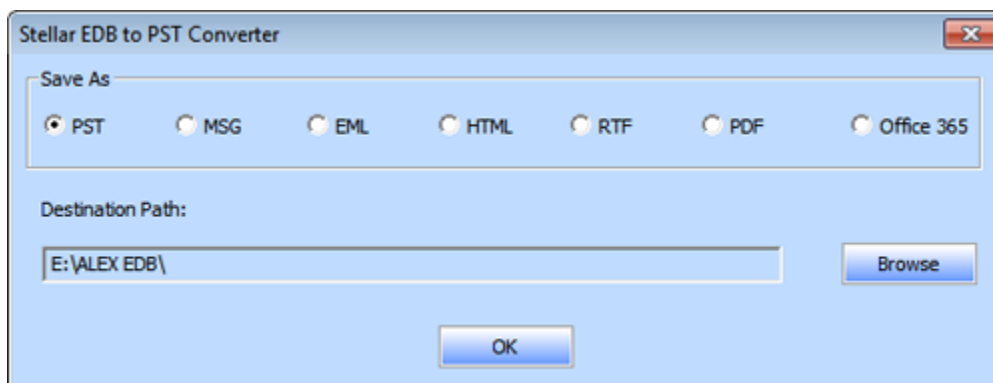


Save Converted Files

Stellar EDB to PST Converter allows you to save the converted files in various formats like PST, MSG, EML, HTML, RTF, PDF and Office 365 or export them to an online exchange server.

To save the converted files:

- Click **Save** from **File Menu**.
- Select the required format and then select the destination where you want to save the file. Click **OK**.



Using **Stellar EDB to PST Converter**, you can save individual mailboxes in either of the given formats.

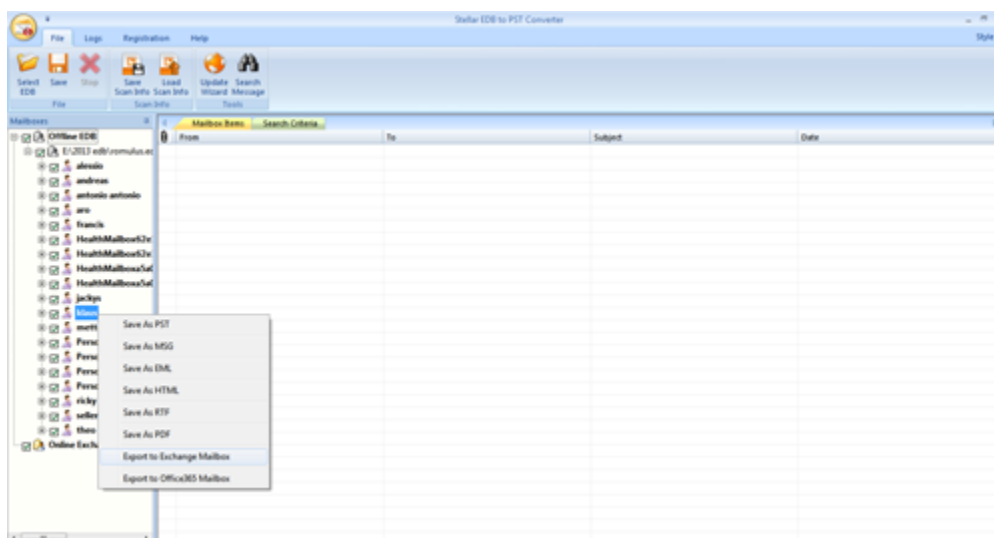
To save mailboxes individually, simply right-click on it and:

- Select Save as PST to save the mailbox in PST format.
- Select Save as MSG to save the mailbox in MSG format.
- Select Save as EML to save the mailbox in EML format.
- Select Save as HTML to save the mailbox in HTML format. (Attachments cannot be saved, however, their names are visible)
- Select Save as RTF to save the mailbox in RTF format. (Attachments cannot be saved, however, their names are visible)
- Select Save as PDF to save the mailbox in PDF format. (CC of the mails is not shown and attachments cannot be saved, however, their names are visible)

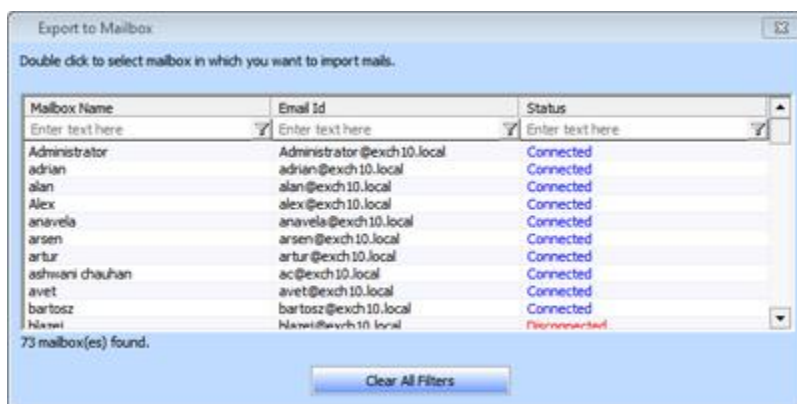
Note: You can also right click on a message to save it individually in all formats **except PST**.

You can export the converted file to an Exchange Mailbox as well, using the following steps:

- Right Click on the tree item which you want to export and select **Export to Exchange Mailbox**.



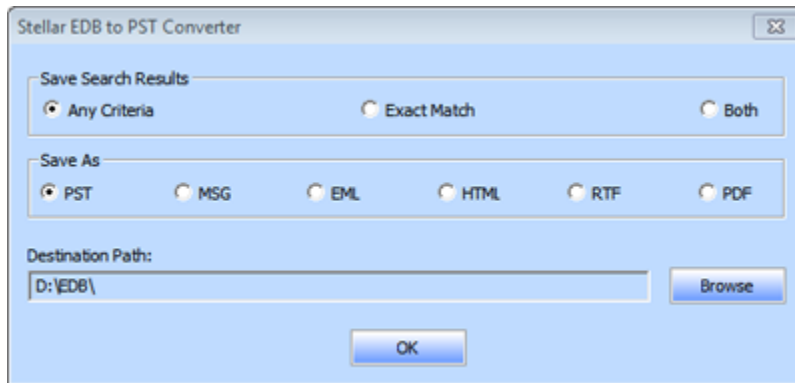
- In **Connect to Exchange Server Mailbox** dialog box, choose **Connect to single mailbox** or **Connect to all mailboxes on server**, based on your requirement.
- In **Connect to Exchange Server Mailbox** dialog box, select Connection Options (either **Connect to single mailbox** or **Connect to all mailboxes on server**) and then enter Microsoft Exchange Server Information details. Click **OK**.
- In **Export To Mailbox** dialog box, double click the mailbox to which you want to export the mails. Click **OK**.



Stellar EDB to PST Converter also allows you to save only those messages, which you have searched for using **Search Criteria** option.

To save search results:

- Click **Save** from **File Menu**.
- Select **Save Search Results** and click **OK**.
- Select your preference from **Save Search Results** section, select the required format, and then select the destination where you want to save the file. Click **OK**.



Note: After search is complete, you can right click on messages to save them individually.

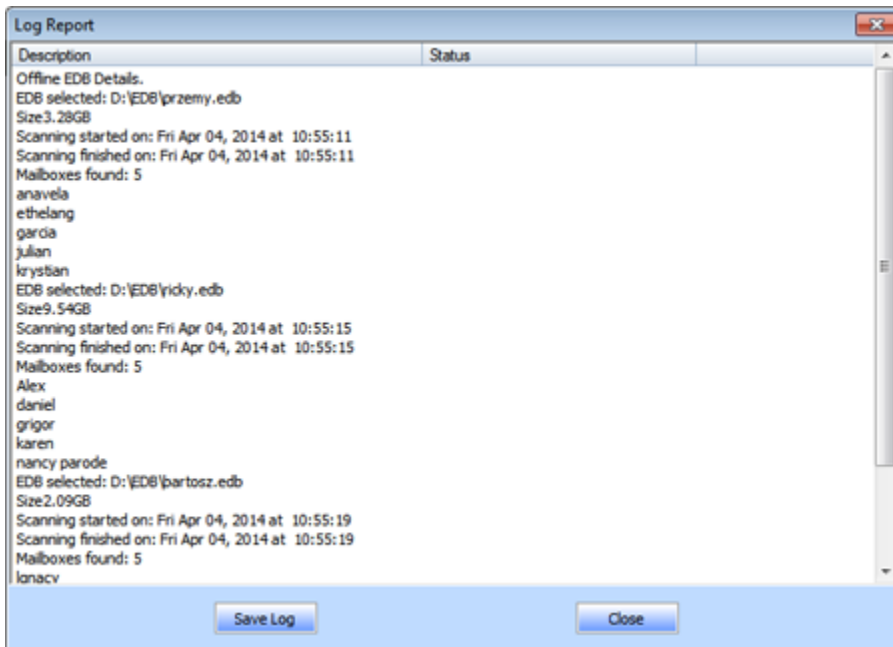
Note: To save mailbox data in PST, MSG, EML, HTML, RTF, PDF format you need to install office 2003 / 2007 / 2010 / 2013.

View Log Report

With **Stellar EDB to PST Converter**, you can save the Log Report to analyze the conversion process at a later stage.

To save the log report:

- From **Logs** menu, select **Log Report**.
- In **Log Report** dialog box, click **Save Log**.



- In **Save As** dialog box, specify the location where you want to save the log file. Click **Save**.

FAQs

1. What is the difference between 'Online' and 'Offline' conversion of EDB to PST files?

In Online conversion, EDB files on running server are converted into PST files, while in Offline conversion, EDB files stored on a local machine are converted into PST files.

2. What is the difference between an EDB file and a STM file?

The .EDB file is the main repository for the mailbox data. The STM or streaming media file is used in conjunction with the .EDB file to comprise the Exchange database. Both files together make up the database, and as such, they should always be treated as a single entity. Typically, if you perform an action on the EDB file, the STM file is automatically included. The purpose of the STM file is to store streamed native Internet content.

When you install a new Exchange server in an organization, two data stores are created automatically: a default mailbox store and default public folder store. Two database files are associated with the default mailbox store:

Priv1.EDB:A rich-text database file containing message headers, message text, and standard attachments.

Priv1.STM: A streaming internet content file containing audio, video and other media that are formatted as streams of Multipurpose Internet Mail Extensions (MIME) data.

The STM file houses Internet content message streams as defined in Request for Comments (RFC 822), and the EDB file contains messages that are in MAPI format (Rich Text Format).

When an Internet mail message comes into the Exchange information store, the body of the message is saved in the STM file, and the header information (From, To, Cc, Time Sent, and so on) is converted to Rich Text Format (RTF), and then stored in the EDB file.

3. While trying to activate the software, I'm getting an error message that the software is not installed correctly. How can I activate the software?

You need to start **Crypkey** service which is currently stopped. Kindly follow the steps below to start **Crypkey** service.

- Go to **Control Panel**.
- Open **Administrative**.

- Then, open **Services**.
- Now, right click **Crypkey License** and click **Start**.
- After starting the **Crypkey Service**, try to activate the software.

4. Is the process of converting my EDB files on server into PST files same as the process of converting my EDB files on local machine?

No. To convert EDB files on server into PST, you have to first connect to mailbox(s) on server. After the connection is established, you can start the process of conversion. To know how to connect to mailboxes, see [Connect to Single / All Mailboxes](#) topic of this help. For Offline conversion, you simply need to select EDB file and start the process of conversion.

5. I am not able to find my EDB file, how do I locate it?

Use **Find EDB** option to search and locate the EDB files.

6. I want to convert my Calendars and address book, how do I convert them using Stellar EDB to PST Converter tool?

First you need to convert mailboxes from the EDB file using the software. Then, import the PST file in Outlook and check your calendars and address book.

7. Why do I require to convert EDB files into PST files?

There are different scenarios when a user may want to convert EDB files to PST files:

- If a user wants to take backup of mailbox(s) of ex employee(s), before removing them from exchange server then user has to convert their mailbox(s) into PST file(s) by using **Stellar EDB to PST Converter**.
- If a user needs to check mailbox of any employee for any reason, he has to first convert EDB file on server into PST file. Then open this PST file in Outlook to read mails.
- To take backup of selective mailboxes, a user has to convert EDB file into PST files first. These PST files can be used as backup.

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